

Privacy Policy Gispen - Working from home

Gispen Nederland B.V. ("Gispen") values your privacy and will treat your personal data with care. We, therefore, confirm that personal data will be processed in accordance with the applicable legislation.

This Privacy Policy describes how Gispen handles, collects, and uses personal data. "Personal data" means pieces of information that can be used to identify or trace a real (natural) person.

What personal data does Gispen collect and for what purpose?

Gispen may only use personal data for business or other lawful purposes:

- when this is necessary for our legitimate interests, including in connection with the proper operation and exploitation Gispen Portal, for example process improvement and maintenance of the Gispen Portal.
- to provide you with information.
- when you have consented to this for specific, explicitly defined, and legitimate purposes; and/or
- When this is necessary for the execution of an agreement.
- when this is necessary for legal obligations.

Use of personal data provided by you

If you order products on behalf of your employer, we need certain details from you so that we can deliver your order, to keep you informed about your order, and - depending upon the agreements made with your employer - to provide guarantee and service. For this purpose, we process your name, e-mail address, telephone number, and delivery address, and link them to the products you have ordered.

Provision of data to third parties

In principle, Gispen does not provide personal data to third parties outside the Koninklijke Ahrend Groep. However, personal data may be exchanged within the Koninklijke Ahrend Groep.

Some services that we provide require the involvement of third parties. We have carefully selected these third parties and taken the legally required measures to ensure that your personal data are sufficiently protected. Personal data is only made available to these third parties to the extent that the third party needs this data to perform the services in question. This third party, the processor, is obliged to act only on Gispen's instructions, not to disclose personal data without specific authorisation, to implement adequate operational and technical security measures, and to allow Gispen to monitor compliance.

We may provide your personal data to third parties, such as regulators and law enforcement agencies, if we are legally required to do so or when this is necessary in relation to the prevention and detection of fraud, other criminal offences and/or to ensure network and information security.

Processing, retention, and destruction of personal data

When we process personal data, we aim to process as few personal data as possible. Gispen will only process personal data insofar as this is necessary for explicitly defined and legitimate purposes. We will also securely delete personal data that is no longer relevant. We will retain your personal data for as long as we have any rights or obligations in relation to the products supplied to you.

Data protection

Gispen attaches great importance to the proper protection of personal data. We have, therefore, implemented appropriate security measures to protect your personal data and prevent unauthorized access, disclosure, use, modification, and destruction.

Confidential information

Gispen recognizes that the information you provide may be confidential. We will never allow improper or unlawful use of confidential information. We will maintain the confidentiality of your personal information and protect it in accordance with our Privacy Policy and all applicable laws.

What are your rights?

You have the right to request that we access, correct, or supplement your personal data. Under certain circumstances, you can also request us to delete your personal data, to restrict its processing or to exercise the right to data portability. You can also object to the processing of your personal data.

Please note that the aforementioned rights under the AVG are not absolute. Circumstances may arise in which we will not (fully) comply with your request because an exception from the AVG or from Section 41 of the Dutch Data Protection Act applies. For example, you may find that a restriction on your rights is necessary to protect the rights and freedoms of others.

You can send a request to exercise your rights to info@gispen.nl. We may ask you for additional proof of your identity to ensure that the request is made by you. This is to protect your privacy.

You always have the right to complain to the competent data protection authority if you believe that we are not processing your personal data in accordance with the AVG.

Changes to our Privacy Policy

We may change our Privacy Policy at any time. You will find the most recent information on this page. This version was last revised on 5th October 2020.